

# Information for Guests of Creekside Inn & Resort

OFFICE HOURS 9:00 AM to 6:30 PM

#### Using your room phone

To reach the office during office hours or in the event of an emergency dial "0"

To reach another room at Creekside use the following list of extensions:

Oak Room	104	Berry Cottage	118
Deco Room	105	Crane House	119
Victorian Suite	106	Dove	120
Wicker Suite	107	Egret	121
Walnut Room	108	Finch	122
Iron Room	109	Heron	123
Apple House	110	Falcon	125
Osprey's Nest	111	Sparrow	126
Robin	112	Pinot	127
Lark Cottage	113	Syrah	128
Wren Cottage	114	Iris	129
Quail Cottage	115	Lilac	130
Tree House	116	Poppy	131
Acorn Cottage	117	Maple	132

Dialing 9 + number will allow you to make calls.

You may receive calls or messages anytime of the day or night if someone calls 707-869-1364 and then enters your extension number listed above.

#### WIFI NETWORK ACCESS

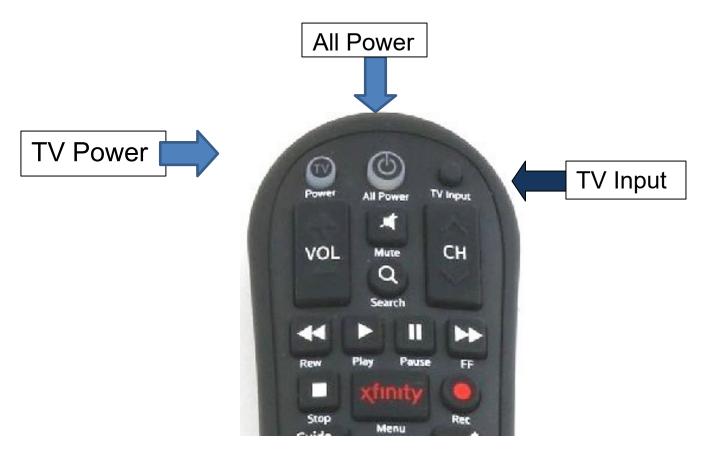
Our wifi network is called **Creekside**. We change the password regularly and you should have the password on your map and room layout. Feel free to buzz us in the office if you cannot find it.

We also have Ethernet connections in most of the room. If you want to borrow an Ethernet cable we have them in the office. We also will loan access points to use in your room if the Creekside network is not adequate.

### Remote for the TV and Cable Box

Just point remote to TV and cable box and press the

"All Power" button (Top Center). If <u>only</u> the TV comes on, press the TV power button (Top Left), then press the "All power" button again.



For **TV Input** choose between **HDMI1** for cable broadcast, **HDMI2** for streaming shows if you brought your device, or **AV for dvd/vcr.** 

TV on the input choice does not give you anything

## Armstrong Woods State Reserve and Austin Creek State Recreation District

- **Round trip under a mile:** Parking lot to Armstrong Tree and Forest Theatre along the Pioneer trail or road and back. A short easy stroll through the Redwoods.
- A Little longer (1.7 Miles): Parking lot to Armstrong Tree and then to Picnic Area along Pioneer Trail. Back along road, Redwoods all the way.
- A 2.2 mile loop with a 400 foot climb: Parking lot to Picnic Area by way of the East Ridge along East Ridge Trail. Back along road or Pioneer Trail. A moderate hike along a ridge shaded by Firs, Oaks, and Madrones with a stroll back through Redwoods.
- A 2.3 mile loop-A bit more strenuous than #3: Parking lot to Armstrong Tree and then up Pool Ridge Trail. Loop back to Picnic Area and return along the Pioneer Trail or road. A 500 foot steady climb with lots of switch backs.
- A 3.3 mile loop-Definitely a hike: Combine #3 and #4. Parking Lot to Picnic Area by way of East Ridge Trail. Then loop back along Pool Ridge Trail to Armstrong Tree and back to Parking Lot. Up 400 feet, down, up 500 feet and down again.
- A 5.6 mile loop with a 1100 foot climb: East Ridge Trail from Parking Lot to Gilliam Creek Trail head and loop back along Pool Ridge Trail.
- **A 9.0 mile loop:** As in #6 but continue on East Ridge Trail to Bullfrog Pond and back to Gilliam Creek Trailhead and return along Pool Ridge Trail.
- A 5.0 mile Back Country loop: Elevation change of 1000 feet. East Austin Trail from Trailhead (Vista Point) to Gilliam Creek. Loop back along Gilliam Creek Trail and East Ridge Trail to Bullfrog Pond.
- 9. **A 10 mile Back Country loop:** As in #8 but continue on East Austin Trail to Gilliam Creek Service Road and then loop back to Gilliam Creek Trail and back to Bullfrog Pond.

#### **Back Country Campsite Mileages:**

Tom King Camp-3.1 miles from Vista Point Manning's Flat Camp-4.1 miles from Vista Point Gilliam Creek Camp-3.9 miles from Trailhead

#### **Elevations:**

Parking Lot	120'
Manning's Flat	293'
Bullfrog Pond	1250'
East Ridge Trail at Picnic Area Cutoff	500'
Picnic Area	172'
Gilliam Creek Camp	200'
Gilliam Creek Trailhead	1200'

At Creekside Inn & Resort employing ecologically-friendly sustainable practices has been our goal for more than twenty-years. We are not recent to stewardship of the beautiful environment that surrounds us in California's Russian River Valley, for us it is a way of life. When we first came to buy the Inn surrounded by towering redwoods on the banks of Pocket Canyon Creek and within sight and sound of the Russian River we were instantly committed to leaving as little of a footprint on the native beauty of the land as possible. Every year we look at how we can preserve and protect our natural resources. Woven into everything we do from solar energy to natural cleaning products to water conservation to native plants in the landscaping, we are making sure that the treasures of the Russian River Valley are available for generations to come. Our respect for our natural surroundings has evolved over the years to a passion that is reflected in the cars we drive, the charities we give time and effort into and to every area of the resort's operations. Throughout the resort we use non-toxic cleaning and gardening products, renewable energy, reusable and recyclable guest amenities and practice water conservation. All accommodations are equipped with watersaving bath fixtures and electricity-saving light fixtures. Biodegradable laundry detergents minimize environmental impacts and the resort is delighted to work with resource-conscious guests who opt to forego daily linen changes in their rooms.

In our new Nature's Cottages, the manufactured cottages were planned using the concepts of sustainable architecture including considerations of size, solar energy, the use of energy efficient lighting and appliances where possible and water conservation. From the design of the cottages to the building material and setting we researched the project to ensure that it met our sustainability standards throughout construction and in the future. We choose factory-built cottages because they are built efficiently and create less waste during the building process. Building materials used for the new manufactured cottages include cement board, a mixture of 10% virgin wood fibers and 90% cement, that According to the National Institute of Environmental Health Sciences is longer lasting and has less impact on the environment because it does not warp or shrink, is fire resistant, doesn't require maintenance after initial staining and does not release the VOC emissions of traditional siding. We worked for more than a year with Circuit Rider Productions Ecological Services Division, CRP, to protect the creek, remove harmful non-native plant vegetation and encourage the healthy growth of native plants in the area where the new cottages were constructed. For the health of all its guests, Creekside Inn and Resort is an entirely non-smoking resort.

#### Creekside's House Rules

We want your stay to be wonderful. To this end we ask that you observe a few common sense rules.

In general we expect guests to act in a courteous manner.

- 1. Excessive noise is never tolerated and noise after 10:00 pm is not allowed.
- 2. The facilities such as the pool, ping pong table and barbeques are for all of the guests. In order to prevent accidents, we do not allow barbequing on wooden decks or in the pool yard.
- 3. The accommodations are for a certain number of people, your visitors in excess of this number are subject to charge at a rate of \$15.00 for day use and \$15.00 -\$25.00 for overnight accommodations.
- 4. All guest rooms are smoke free. Per County law smoking is allowed only at the designated smoking area.
- 5. Room towels are not to be used at the pool or the River. A few towels are available in the office for those who come without.
- 6. Children under the age of 14 are not allowed in the pool or spa unless accompanied by a responsible adult.
- 7. Normal pool hours are 10:00 am to 9:00 pm.
- 8. Normal spa hours are 10:00 am to 10:00 pm.
- 9. No dogs or glass allowed in the pool or spa yard. Working service animals are an exception.

# Answers to frequently asked questions about stays at Creekside Inn & Resort

#### What should I bring?

Bring beach or pool towels. We provide bed & bath linens and kitchen towels (in cottages). We ask that you not take bath towels to the pool or the river

If you are staying in a cottage you have an equipped kitchen but may want to bring any special pot or pan or utensil as our equipment is basic (frying pans and saucepans). We provide locally roasted & organic coffee and filters.

We are a casual vacation location so formal attire is not required at most restaurants or wineries. We want you to be comfortable, so we suggest that you bring layers of clothing as our temperature can vary as much as 30-40 degrees from night to day.

Biking is a popular form of recreation around here. Remember to bring helmets for the children. You may either bring your bikes or rent them once you are here.

All of the cottages and both of the suites in the bed and breakfast have refrigerators. There is a very small refrigerator in the hall of the inn for guests staying in the rooms which share hall baths (enough space for a couple of drinks for each room or restaurant leftovers). There are no cooking facilities in the inn. All of the cottages have kitchens. We suggest that you consider shopping locally for your food or bring it on ice. It takes considerable time to chill food that is hot from the car ride and can present a health risk to you and your family.

#### I am staying in a cottage, is breakfast included?

No, breakfast is only provided for those who choose a room in the Bed and Breakfast. Your cottage includes a furnished kitchen.

#### Can I make and receive phone calls?

Yes, there are phones in all of the rooms. Local calls are free but toll calls must be made using a calling card or reversing the charges. Your accommodation has an extension with voice mail.

If you want to connect your computer to the internet we have wifi available on the property and most rooms have an Ethernet connection.

To receive a call, have your friends call 707-869-1364 and enter your extension (included in your confirmation).

To check your voice mail, merely enter "165" on your phone

#### Can I smoke in the room or cottage?

Absolutely no smoking is allowed in the cottages or rooms. There is a smoking area outside. The County has now prohibited smoking within 25 feet of an operable door or window, in the pool or spa yard and within 25 feet of a picnic or play area, Smoking in the cottage can result in a minimum of a \$100.00 service charge and smoking in the prohibited areas is breaking County Law.

#### I have special needs, how do I assure that I can be accommodated?

Creekside Inn offers 2 accessible accommodations. The Lark has a roll in shower and appropriate grab bars and clearances. The Iris has grab bars and clearances and a transfer seat. Creekside Inn offers an accessible pool and spa with a self operated lift. Service animals including service dogs and miniature horses are permitted in any room. Please just let us know so that we can help your stay be the best possible.

#### What are the hours of the front desk?

The front desk is staffed between 10:00 am and 8:00 pm during the summer and 10:00 am and 6:00 pm in the fall, winter and spring.

You may reach the front desk from your room by dialing "0" during office hours. Should you have an emergency at other times dial "0" for help. If it is a serious emergency requiring safety personnel dial 9 (for an outside line) then 911.

#### May I invite friends to join me at Creekside Inn?

We ask that you make arrangements for visitors. There is a fee of \$15.00 for day use guests and \$15.00-\$25.00 + tax for extra people staying overnight. Most of the time we can accommodate them but periodically we are so full that extra people would impact the enjoyment of the registered guests.

#### What is the parking arrangement?

There is free parking for cars of our customers. We anticipate one car per accommodation. Some of our cottages sleep more people so we provide some extra spaces. We have two spaces reserved for vehicles with disabled placards.

If you are intending to have visitors it is important that you communicate this to us. There is a fee and we will work with you to provide parking, though we cannot always guarantee it.

#### What activities can we anticipate?

Swimming-our pool is open May-October

Hiking

Biking

Golfing

Horseback riding

Wine tasting

Fine dining

Playing Tennis

Relaxing-our hot tub is open from 10:00 am until 10:00 pm year round

#### Can somebody help me with plans for activities and restaurants?

Of course, send us an email or give us a call between 10:00 am and 7:00 pm daily and we will be happy to help.